

252 Conover Street, Brooklyn, New York 11231 Tel: (718) 222-4777 • Fax: (718) 222-4776

## Annual 47 C.F.R. S: 64.2009(e) CPNI Certification

## EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2010

Date filed: March 1, 2011

Name of company covered by this certification: Teleplex Coin Communications Inc.

Form 499 Filer ID: 812821

Name of Signatory: Alan Rothenstreich

Title of Signatory: Director of Projects

I, Alan Rothenstreich, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. S: 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company represents and warrants that the above certification is consistent with 47 CFR § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed

ttachments: CPNI Compliance Operating Procedures





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## **CPNI Compliance Operating Procedures**

Teleplex Coin Communications Inc. ("the company") is a payphone service provider operating public pay telephones.

The company employs three employees that have access to the information and all are trained as to when they are and are not authorized to use CPNI. Company personnel are trained that CPNI may be used only in the provision of telecommunications service. Company personnel may also use CPNI to initiate, render, bill and collect for the telecommunication services provided to the customer. The company's personnel may use, disclose, or permit access to CPNI for the purpose providing or maintaining service offerings among the types of service that the customer subscribes to without customer approval. CPNI may be released upon issuance of a law enforcement or court subpoena requesting CPNI information after being verified and a copy of the subpoena shall be kept on file for reference.

In cases where a breach of CPNI is found or if a complaint is received, an officer of the company shall investigate the claim and take the necessary disciplinary action starting with verbal reprimands, escalating to a notation in the record and if continued, possible suspension or termination.

The company does not engage in sales and marketing campaigns of any sort and therefore, there is no risk of the customer's CPNI being disclosed or provided to third parties. The company does not engage in any marketing and therefore a review regarding carrier compliance with the rules is unnecessary. If, in the future, a marketing plan is developed that utilizes a customer's CPNI, a system for obtaining the customer's approval and monitoring of such a program will be clearly established prior to the implementation.



